

## Key duplication

Only **VIGHI security doors** is able to carry out the **duplication of protected-profile keys** for its security doors. Key duplication can be requested through your local Dealer or directly from the Company.

To request key duplication through a **Dealer**, you must present the **SECURITY CARD / CODE CARD** supplied with your VIGHI security door and provide:

- the number of keys required
- the key type (specify the type of key to be duplicated and, in particular, the **COLOUR OF THE KEY HEAD / handle**)
- Depending on the model of your Vighi security door, the keys may be:
- **Metal key**
- **Blue-handle key**
- **Red-handle key**
- **Black-handle key**
- **Yellow-handle key**

**Important:** each colour identifies a different functionality.

The Dealer will also request additional personal data in order to process the order.

## Requesting key duplication directly from VIGHI

To request duplication directly from VIGHI, you must send an email to **chiavi@vighidoors.it** including:

- a copy (photo or readable scan) of the **SECURITY CARD / CODE CARD** supplied with your VIGHI security door
- the transcription of the **alphanumeric code** printed on the CARD
- the number of keys required
- the key type (specify the type of key to be duplicated and, in particular, the **COLOUR OF THE KEY HEAD / handle** – see above)
- a copy of a valid ID document (front and back)
- a copy of your tax code
- a photocopy or photo of the key to be duplicated
- a telephone number (necessary for potential contact, including by the courier)
- residence and billing address
- delivery/shipping address if different from the billing address

***Note:** For duplication requests made by companies, where the order and invoice must be issued to the company, please provide the exact company name (**pre-printed company name**) along with VAT number and Tax Code.*

Once the request has been reviewed, a quotation will be provided, including shipping and payment details.

Key delivery takes place within **4–5 working days** from order confirmation, either at the Dealer's location or to the specified address via the selected courier.

